# Performing Updates on a PowerEdge VRTX System Using CMC 1.0

This Dell Technical White Paper provides information about how to update CMC, Chassis Infrastructure, IOM, and Software Component firmware using the CMC Web Interface and RACADM Interface.

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# Introduction

This white paper describes different ways to update the Chassis hardware and the server on Dell PowerEdge VRTX Servers. Customers can use any of the following methods on the basis of their requirements and operating environment.

- Executing updates using the CMC Web Interface
- Executing updates using the RACADM Interface
- Executing updates using the Dell Repository Manager

# Recommended Sequence for Applying Firmware Update

When applying firmware updates to your system, it is recommended they be done in the following sequence:

- 1. CMC firmware should be updated prior to updating any server firmware.
- 2. If you are using Dell Update Packages (DUP) to perform updates on servers, the firmware should be updated in the following order:
  - Lifecycle Controller
  - BIOS
  - iDRAC

# **Downloading Updates**

# Preferred Method of Downloading Updates Using Dell<sup>™</sup> Repository Manager (DRM)

Dell<sup>™</sup> Repository Manager (DRM) is an application that helps to manage system updates easily and effectively. DRM is a tool that makes it easy to find multiple updates and download them as a single package. In the latest release of DRM, Dell introduced a new feature to help customers update their local repository, which makes the job of tracking and obtaining the latest updates easier. However, Dell recommends the use of DRM for maintaining an update repository for use with other Dell tools.

Download and install the DRM before performing updates. The tasks involved in updating the local repository with the latest from Dell Online Repository:

1. Select the local repository you want to update.

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By default, an existing repository displays the bundles.

- 2. Select the corresponding bundle and click **Export**.
- 3. In the Export Bundle(s) dialog box, click Next.

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The Export Destination dialog box lists various options.

4. Select the appropriate options and click Next.

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Note: In this example, the bundle is being exported as an SUU ISO image.

5. The Export Destination wizard verifies whether or not the SUU plug-ins are available. If the SUU is not available, you are asked to download and install the SUU plug-in. Else, the version of plug-in currently used by DRM is displayed. Click Next.

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6. In the Browse For Folder dialog box, select the destination folder to download the bundle, and then click OK.



Note: In this example, the ISO image will be downloaded in the SUU ISO folder.

7. The downloaded bundle will be placed in the queue until all firmware(s) are downloaded, click OK.

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8. In the lower-left corner, Jobs Queue displays the status of job download operation.

*Note:* The Jobs Queue tab also allows the job to be stopped or removed from the Job Queue, if required.

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9. DUPs that are part of a custom bundle can be downloaded as required from the My Repository tab. To view the DUP(s), go to the Components tab where a list of available DUP(s) for the selected bundle is displayed. Select the DUP(s) for download, and then click Download File.

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	10	Fibre-Channel_Firmware_FD9MH_WN32_01.03.01_A00-00.EXE	Firmware	01.03.01	Recommended	12/5/2012	14.98 MB		
	11	Firmware_681/N_WN32_1.00_A00.EXE	Firmware	1.00	Recommended	12/21/2011	8.99 MB		
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		M1000e_Network_Firmware_KT6P7_WN_14.0.12_A00.EXE	Firmware	14.0.12	Recommended	10/22/2012	12.64 MB		
	13	M429_SAS-RAID_Driver_438MR_WN32_5-2.220.64_A00.EXE	Driver	5.2.220.64	Recommended	8/18/2012	5.02 MB		
	13	Network_Driver_4TRM7_WN_14.0.0_A00.EXE	Driver	14.0.0	Recommended	10/31/2012	84.39 MB		
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10. In the **Browse For Folder** dialog box, select the directory where you want to store the DUP(s) on the local system, and then click **OK**.

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		M420_SAS-RAID_Driver_438MR_WN32_5.2.220.64_A00.EXE	Driver	5.2.220.64	Recommended	8/18/2012	5.02 MB			
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After the download completes, the server DUP(s) can be updated.

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# **Downloading Firmware**

To download the latest version of CMC firmware, Chassis Infrastructure, RAID Controller, iDRAC, or HDD firmware(s) from support.dell.com:

- 1. Go to www.dell.com/support
- 2. Choose the product category "Servers, Storage & Networking"
- 3. Choose the "PowerEdge" server from the list.
- 4. Select the "PowerEdge VRTX" from the list of Power Edge Servers.
- 5. Select the **Drivers and Download** tab. The Dell firmware(s) packages will be listed under various categories.
- 6. Download the package or Dell Update Package from the list.

# Updates Using CMC Web Interface

# Viewing Currently Installed Firmware Versions

To view the currently installed CMC firmware version, go to:

Chassis Overview  $\rightarrow$  Update  $\rightarrow$  Firmware Update  $\rightarrow$  CMC Firmware.

VRTX Chassis Mar	agement Controller Enterpri	se					Support   Abor	ut   Log Out
CMC-PLSC034 PowerEdge VRTX root, Administrator	Properties Setup Power Firmware Update	Logs Network	User Authentication	Alerts	Troubleshooting	Update		
Group: Krishna CMC-PLSC034 Chassis Controller Server Overview	Firmware Update	assis Infrastructure Firr	nware   iDRAC7 Firmw	are			۲	C ?
Stor-02     Stor-03     Stor-03     Stor-04     Stor-04     Stor-04     Gigabit Ethernet     PCIe Overview     I PCIe Stor 1	Compor cmc-act	ent ve dby		1.	Current Version .00.A00.20130611202 .00.A00.20130611202	24	Update Targets	
-2 PCIe Slot 2 -3 PCIe Slot 3 -4 PCIe Slot 4 -5 PCIe Slot 5							Apply CMC	Update

To view the currently installed Chassis Infrastructure firmware version, go to Chassis Overview  $\rightarrow$  Update  $\rightarrow$  Firmware Update  $\rightarrow$  Chassis Infrastructure Firmware.

VRTX Chassis Mana	gement Controller	Enterprise			Support   About   Log C	Out
CMC-PLSC034 PowerEdge VRTX root, Administrator	Properties Setup Firmware Update	Power Logs	Network User Authentication	Alerts Troubleshooting	Update	
Chassis Overview     Chassis Controller     Server Overview     Server State     Stor-01	Firmware Update	e re   Chassis Infras	structure Firmware   iDRAC7 Firm	ware	• •	?
2 SLOT-02 3 SLOT-03 4 SLOT-04	CMC Firmware				▲ Back to to	op
I/O Module Overview	Com	nponent	c	current Version	Select/Deselect All	
PCIe Overview	cmc	-active	1.00.4	00.201306122025		
PCIe Slot 2	cmc-	standby	1.00.4	00.201306122025		
					Apply CMC Update	
-5 PCle Slot 5 6 PCle Slot 6 -7 PCle Slot 7	Chassis Infrastruc	ture Firmware			Back to to	op
	Comp	ponent	Cu	irrent Version	Update Targets	
Fans Power Supplies	Main-	Board	1.00.40	0.201305212012		
Temperature Sensors					Apply Chassis Infrastructure Firmware	

# Updating CMC Firmware

To update the CMC Firmware update, click Chassis Overview -> Update tab and do the following:

1. Locate the CMC Firmware section and select the options under the Update Targets column for the CMC or CMC(s) to update the firmware, and then click Apply CMC Update.

CMC Firmware		<ul> <li>Back to top</li> </ul>
Component	Current Version	Update Targets
cmc-active	1.00.X24.201212051708	V
		Apply CMC Update

- 2. On the Firmware Update page, click the Browse button.
- 3. In the Choose File to Upload dialog box, select the firmware image from your local system directory to be used to update the CMC, and then click Open.
- 4. Click the Begin Firmware Update button.

Fir	mware Update		<b>e c</b> ?
	CMC Firmware		
			Elapsed Time 00:00
	Target Component	Current Firmware Version	Update State
	cmc-active	1.00.A00.201306112024	Ready
	cmc-standby	1.00.A00.201306112024	Ready
			Back to Component Inventory
	Attribute	Value	
	Firmware Image	Browse	
			Begin Firmware Update



5. The Firmware Update Progress section displays information about a firmware. A status indicator displays on the page while the image file uploads. File transfer time varies on the basis of connection speed. When the internal update process begins, the page automatically refreshes and the Firmware update timer is displayed.

CMC Firmware					
	🛕 Do not navigate away from this page during the file	transfer.		Elapsed Time	00:15
Target Component	Current Firmware Version		Update State		
cmc-active	1.00.X24.201212051708		Transferring Image File		
				Cancel File Trar	nsfer

Note: For a standby CMC, when the update is complete, the Update State field displays Done. However, for an active CMC, during the final phases of the firmware update process, the browser session and connection with CMC is lost temporarily as the active CMC is taken offline. After the active CMC has restarted, you must log in again after a few minutes. After CMC resets, the new firmware is displayed on the **Firmware Update** page.

# Updating Chassis Infrastructure Firmware

To update the Chassis Infrastructure firmware, go to Chassis Overview  $\rightarrow$  Update and do the following:

1. In the Chassis Infrastructure Firmware section, select the option in the Update Targets column for the Main-Board, and then click Apply Chassis Infrastructure Firmware.

(	Chassis Infrastructure Firmware		Back to top
	Component	Current Version	Update Targets
	Main-Board	1.00.X12.201212051812	$\checkmark$
			Apply Chassis Infrastructure Firmware

*Note:* To apply updates for the targets in the Chassis Infrastructure Firmware, the servers must be turned off before starting the update. If the servers are not turned off, the page will redirect to the Chassis Health page to manage and monitor the power states.

- 2. On the Firmware Update page, under the Chassis Infrastructure Firmware section, click the Browse button.
- 3. In the Choose File to Upload dialog box, select the firmware image from your local system directory to be used to update the Chassis Infrastructure Firmware, click Open, and then click the Begin Firmware Update button.

sis Infrastructure Firmware			
			Elapsed Time
Target Co	omponent	Current Firmware Version	Update State
CHASSIS-INFRASTR	UCTURE.Main Board	1.00.X12.201212051812	Ready
			Back to Component Inve
Attribute		Value	
Firmware Image		Browse	
			Begin Firmware Up
Choose File to Upload			
Choose File to Upload Choose File to Upload ↓ w DRM ↓ VRTX → FOLDER0052295	6M ▶ 1 → 🗘 Search I		
Choose File to Upload	6M ▶ 1		
Choose File to Upload	6M ▶ 1   ► BE ▼ Date modified Type Size		
Choose File to Upload	6M ▶ 1	28,429 KB	
Choose File to Upload	6M ▶ 1	28.429 KB 1 KB	
Choose File to Upload Choose File to Upload	6M ▶ 1   ◆ 49 Search I BEE ▼ Date modified Type Size 9/19/2012 2:14 PM CMC File 9/19/2012 2:14 PM SIGN File	Р Э. С.	
Choose File to Upload	6M ト 1 ・ 4 Search 1 時日 マ Date modified Type Size 9/19/2012 2:14 PM CMC File 9/19/2012 2:14 PM SIGN File	<b>P</b> 38,429 KB 1 KB	
Choose File to Upload	6M ▶ 1 • 4 Search 1 IIII ▼ Date modified Type Size 9/19/2012 2:14 PM CMC File 9/19/2012 2:14 PM SIGN File	Р Э 1 КВ 1 КВ	
Choose File to Upload →  →  →  →  →  →  →  →  →  →  →  →  →	6M ▶ 1	р Э 1 2 1 КВ 1 КВ	
Choose File to Upload	6M ▶ 1	р Э Э 28,429 КВ 1 КБ	
Choose File to Upload	6M ▶ 1   ♥ 4	Р 38,429 КВ 1 КВ	
Choose File to Upload	6M ▶ 1	<b>P</b> 38,429 KB 1 KB	
Choose File to Upload	6M ▶ 1 - 42 Search 1 IEE ▼ Date modified Type Size 9/19/2012 2:14 PM CMC File 9/19/2012 2:14 PM SiGN File	Р 38.429 КБ 1 КВ	
Choose File to Upload	6M ▶ 1	Р 38,429 КВ 1 КВ	

4. The Firmware Update Progress section displays the status of firmware update. A status indicator displays on the page while the image file uploads. File transfer time varies on the basis of connection speed. When the internal update process begins, the page automatically refreshes and the Firmware update timer is displayed.

Chassis Infrastructure Firmware				
🛆 Do not naviga	ate away from this page during the file transfer.			
		Flance	d Time 00	0:04
Target Component	Current Firmware Version	Update State		
CHASSIS-INFRASTRUCTURE.Main Board	1.00.X12.201212051812	Transferring Image File		
		Cancel	File Transfe	9r

You must powercycle the chassis after performing update on Chassis Infrastructure Firmware.

# **Updating IOM Firmware**

IOM Firmware updated is performed using the IOM user interface:

- 1. Copy the r2401-10052.ros files to a TFTP server.
- 2. Turn on the VRTX Chassis.
- 3. Make sure that the TFTP server is addressable on the CMC Ethernet segment.
- 4. Configure the ARC-II out-of-band port IP Address so that it is in the same network as the TFTP server.

In this example, TFTP server IP address is 192.168.1.162, and ARC-II OOB is 192.168.1.167/24.

- 1. Connect to CMC using Telnet/SSL by using an Ethernet-based attachment.
- 2. Log in to the CMC and then type connect switch, at the login prompt enter the User Name and Password (*default is the CMC user name and password*).



3. Run the CMC getversion command to verify which firmware version is currently running on the device. The screen shot here shows as example of the output.

<pre># getversio</pre>	n				
-sh: getver	sion: not found				
# racadm ge	tversion				
<server></server>	<idrac version=""></idrac>	<blade type=""></blade>	<gen></gen>	<updatable></updatable>	
server-1	1.40.40 (Build 16)	PowerEdge M620	iDRAC7	Y	
server-3	1.40.40 (Build 17)	PowerEdge M620	iDRAC7	Y	
server-4	1.37.35 (Build 02)	PowerEdge M520	iDRAC7	Y	
<switch></switch>	<model name=""></model>	<hw td="" ver:<=""><td>sion&gt; &lt;</td><td>FW Version&gt;</td><td></td></hw>	sion> <	FW Version>	
switch-1	R1-2401 ROBO 1Gb St	witch Module X01		1.0.0.62	
<cmc></cmc>	<cmc version=""></cmc>			<updatable></updatable>	
cmc-1	1.00.A00.201306122	025		Y	
<chassis in<="" td=""><td>frastructure&gt;</td><td><fw version=""></fw></td><td></td><td><fqdd></fqdd></td><td></td></chassis>	frastructure>	<fw version=""></fw>		<fqdd></fqdd>	
Main Board		1.00.A00.20130512	1986	System.Chassis.1#Infra	
structure.1					
<storage co<="" td=""><td>ntroller&gt;</td><td><fw version=""></fw></td><td></td><td><fqdd></fqdd></td><td></td></storage>	ntroller>	<fw version=""></fw>		<fqdd></fqdd>	
Shared PERC .1-1	8	23.8.2-0005		RAID.ChassisIntegrated	
<storage en<="" td=""><td>closure&gt;</td><td><fw version=""></fw></td><td></td><td><fqdd></fqdd></td><td></td></storage>	closure>	<fw version=""></fw>		<fqdd></fqdd>	
VRTX2.5x25	0:0	1.00		Enclosure.Internal.0-0	
:RAID.Chass	isIntegrated.1-1				

4. Run the CMC connect switch command to redirect the console to the switch.



5. Run the switch show version command to check the switch firmware version.

```
console# show version
SW version 1.0.0.62 ( date 22-Apr-2013 time 18:22:25 )
Boot version 1.0.0.9 ( date 21-Jan-2013 time 15:19:49 )
HW version 00.00.00
```

6. Run the switch show ip interface command to check the current IP address, gateway IP address, and OOB IP address.

console#show ip inte	erface			
Gateway IP Address	3	Activity st	atus	Type
10.94.133.1	Acti	ive		dhcp
IP Address	I/F	Туре	Stat	us 
10.94.133.110/24	oob	DHCP	Valid	
console#				

7. If the switch-configured OOB IP address is not properly configured to reach the TFTP server, change the OOB IP address by running the switch ip address commands listed below.

```
console#config
console(config)#interface oob
console(config-oob)#ip address 192.168.1.167 /24 (for static
address)
OR
console(config-oob)#ip address dhcp (for dhcp server)
console(config-if)#exit
console(config)#exit
console(config)#exit
console#
```

8. Run the switch copy command to copy the image from the TFTP server to the switch.

```
console#copy tftp://oob/192.168.1.162/r2401-10052.ros image
01-Oct-2006 17:36:41 %COPY-I-FILECPY: Files Copy - source URL
tftp://192.168.1.162/r2401-10051.ros destination URL flash://image
01-Oct-2006 17:38:23 %COPY-N-TRAP: The copy operation was completed
successfully
Copy: 7098286 bytes copied in 00:01:39 [hh:mm:ss]
```

9. Run the switch write command to update the firmware image.

```
console#write
Overwrite file [startup-config].... (Y/N)[N] ?Y
01-Oct-2006 15:25:56 %COPY-I-FILECPY: Files Copy - source URL running-
config destination URL flash://startup-config
01-Oct-2006 15:26:05 %COPY-N-TRAP: The copy operation was completed
successfully
Copy succeeded
console#
```

10. Run the switch show bootvar command to verify the new image is selected for the next system start.

```
console#show bootvarImageFilenameVersionDateStatus1image-11.0.0.5113-Feb-201317:10:14Active*2image-21.0.0.5220-Feb-201318:41:53Not active"*" designates that the image was selected for the next boot
```

11. If the new image is not active as shown earlier, run the switch boot system command to make it active.

console#boot system image-2

12. Run the switch reload command to restart the switch to load the new firmware image.

#### console#reload

13. It may take a few minutes for the switch to complete the reset process. To verify whether or not the switch is running the correct firmware image, run the CMC connect switch command to attach to the switch.

```
$ connect switch
connect: acquiring remote port.
Connected to remote port.
Escape character is '^\'.
User Name:root
Password:calvin
```

14. Run the switch show version command to verify the firmware version.

```
        console#show version

        SW version
        1.0.0.52 ( date 20-Feb-2013 time 17:10:14 )

        Boot version
        1.0.0.9 ( date 21-Jan-2013 time 15:19:49 )

        HW version
        00.00.00
```

# Updating Server Component Firmware (BIOS, Lifecycle Controller, OS Drivers Pack, iDRAC, RAID Controller, Hard Disk Drive, and Expander)

### Updating iDRAC Firmware

- 1. To update iDRAC Firmware, you can go to the Firmware Update page by clicking any one of the following.
  - a. Chassis Overview  $\rightarrow$  Chassis Controller  $\rightarrow$  Update
  - b. Chassis Overview  $\rightarrow$  Update
  - c. Chassis Overview  $\rightarrow$  I/O Module Overview  $\rightarrow$  Update
  - d. Chassis Overview  $\rightarrow$  Server Overview  $\rightarrow$  Update

After you click the tabs as listed above, the **Firmware Update** page is displayed. A sample screen shot is given here.

ware opdate				
	Component		urrant Varaian	Update Targets
	component	100 X	24 201202211714	
	CITIC-dulive	1.00.2	.34.201302211714	
				Apply CMC Update
Chassis Infrast	tructure Firmware			<ul> <li>Back to to</li> </ul>
	Component	C	urrent Version	Update Targets
	Component Main-Board	C 1.00.X	urrent Version 18.201302221715	Update Targets
	Component Main-Board	C 1.00.X	urrent Version 18.201302221715	Update Targets Chassis Infrastructure Firmware
	Component Main-Board	C 1.00.X	urrent Version 18.201302221715	Update Targets
DRAC7 Firmw	Component Main-Board vare	C 1.00.X	urrent Version 18.201302221715	Update Targets Apply Chassis Infrastructure Firmware Back to to
DRAC7 Firmw	Component Main-Board vare	C 1.00.X omponent	urrent Version 18.201302221715 Current Version	Update Targets Apply Chassis Infrastructure Firmware Back to to Update Targets
DRAC7 Firmw Slot 2	Component Main-Board vare C PowerEc	C 1.00.X omponent lge M520 iDRAC7	urrent Version 18 201302221715 Current Version 1.10.10 (Build 20)	Update Targets Apply Chassis Infrastructure Firmware Back to to Update Targets Update

In the **iDRAC7 Firmware** section, select the corresponding **Update Target(s)** to update the iDRAC firmware.

After clicking the **Update** link the **Server Component Update** page is displayed. However, if you click the tabs as listed in step 4, the **Server Component Update** page is directly displayed.

2. The Component/Device Update Filter section has an option to filter information about specific components from the available list of components. For example, to list all the available iDRAC component devices, select the iDRAC option under the Component/Device Update Filter section.

Component/Device Update Filter

	BIOS	✓ IDRAC	Lifecycle Controller I 32-Bit Diagnostics OS Driver Pack	Netwo	rk I/F Controller	🗖 RAI	) Controller
Com	ponent/D	evice Firmwa		Current			
Slot	Name	Model	Component/Device	Version	Rollback Version	Job Status	Update
2	SLOT-02	PowerEdge M520	Integrated Dell Remote Access Controller	1.31.30			
4		PowerEdge M620	Integrated Dell Remote Access Controller	1.36.35	1.30.00		
				Rebo	ot Mode Reboot	Now	Update

The Server Component Update page displays all iDRACs that are available. One or more iDRACs can be selected for update. You can browse through and select a Windows Dell Update Package (DUP).

Note: Windows DUP can be either 64bit or 32bit.

_												
	BIOS	6 <b>√</b> i	DRAC	Lifecycle Controller		32-Bit Diagnostics		OS Driver Pac		etwork I/F Controlle	r 🗌 RA	ID Controlle
om	ponent/ Name	Device Firm	ware Inventor	<b>y</b> evice					Current Version	Rollback Version	Job Status	Updat
	al ar		Componences						ounone rotototi	rtonoud toronom	oop olalao	opuu
2	02	M520	Integrated Dell	Remote Access Controlle	9r				1.10.10	1.31.00	Failed	
4		PowerEdge M620	Integrated Dell	Remote Access Controlle	er				1.36.35	1.30.00		7
(	ompone	nt/Device					Firmwa	e Image File				
RA	C					\ESM_Firmware_44	(2D_WN3	2_1.40.40_X05.E	XI Browse			
_												

If **Reboot Now** is selected, the update process starts immediately and system is restarted after an update. However, if the **On Next Reboot** option is selected, update process will be started whenever system gets restarted the next time.

After the selection of **Reboot Now**, the following message is displayed.

The server firmware operation forces the selected servers to reboot.

3. Click OK to continue the operation. Else, click Cancel.

		Message	e from webpage	
0	he server f	firmware opera	tion forces the selected ser	vers to reboot.
	Click OK to	continue the o	peration. Else, click Cancel	

4. Click OK to continue the update process. CMC schedules the update task.

Component/Device Update Filter BIOS 🗸 IDRAC Lifecycle Controller 32-Bit Diagnostics OS Driver Pack Network I/F Controller RAID Controller Component/Device Firmware Inventory Slot Name Model Component/Device Current Version Rollback Version Job Status Update 2 SLOT-02 M520 Integrated Dell Remote Access Controller 1.10.10 1.31.00 G Failed PowerEdge M620 Integrated Dell Remote Access Controller 1.36.35 1.30.00 4 ~ Component/Device Firmware Image File drasekhar\_g\Desktop\ESM\_Firmware\_44K2D\_Wt Browse... IDRAC 0 Reboot Mode Reboot Now  $\overline{\phantom{a}}$ 🗱 Do not navigate away from this page until the operation has been scheduled. 🔔 Update

After an update is successfully scheduled, the following message displayed

Update schedule request for all servers succeeded.

	Message from webpage	×
<u> </u>	Update schedule request for all servers succeeded	
	ОК	

The DUP is downloaded and the status in Job Status is shown as Downloading.

Component/Device Update Filter Lifecycle Controller 32-Bit Diagnostics Network I/F Controller RAID Controller BIOS ~ **iDRAC** OS Driver Pack Component/Device Firmware Inventory Slot Name Model Component/Device Current Version Rollback Version Job Status Update SLOT- PowerEdge 2 Integrated Dell Remote Access Controller 1.10.10 1.31.00 3 Failed 02 M520 PowerEdge M620 Integrated Dell Remote Access Controller 1.30.00 Downloading 4 1.36.35 0 ~ Component/Device Firmware Image File drasekhar\_g\Desktop\ESM\_Firmware\_44K2D\_Wt Browse... **iDRAC** Reboot Mode Reboot Now Update

After downloading, the update task will be scheduled, executed and completed. After completion of the update and restart, the Job Status is indicated as **Completed**.

#### PowerEdge VRTX

Component/Device Update Filter

	BIOS	s 🗹 i	DRAC Lifecycle Controller	32-Bit Diagnostics	OS [	Driver Pack	Network I/F Con	troller	RAI	D Controller
Com	ponent/	Device Firm	ware Inventory							
Slot	Name	Model	Component/Device			Current Version	Rollback Version	Job S	tatus	Update
2	SLOT- 02	PowerEdge M520	Integrated Dell Remote Access C Inter	Integrated Dell Remote Access C Integrated Dell Remote Access Controller					ł	
4		PowerEdge M620	Integrated Dell Remote Access Control	er		*		Compl	eted	~
(	ompone	ent/Device			Firmware Imag	e File				
iDRA	С			32_1.40.40 Brows	e					
							Reboot Mod	e Reboot M	low 🗸	Update

The Current Version and Rollback Version displays the data in respective columns.

Com	ponent/	Device Upd	ate Filter											
	BIOS	6 🗹 i	DRAC	Lifecycle Controller		32-Bit Diagnostics		OS Driver I	Pack	Ν	letwork I/F Controlle	ſ	Ē	RAID Controller
Com	ponent/	Device Firm	ware Invente	ory										
Slot	Name	Model	Component/	Device					Current Ve	rsion	Rollback Version		Job Status	Update
2	SLOT- 02	PowerEdge M520	Integrated D	ell Remote Access Controll	er				1.10.10		1.31.00	0	Failed	
4		PowerEdge M620	Integrated D	ell Remote Access Controll	er				1.40.40	~	1.36.00			1
C	compone	nt/Device					Firmwa	re Image File						
iDRA	С					\Desktop\ESM_Firmv	vare_44K	2D_WN32_1.	40.40 Brow	se				
											Reboot Mode	Rebo	ot Now 🕚	✓ Update

### Updating RAID Controller Firmware

RAID controller firmware update can be done in two methods:

- Chassis Overview  $\rightarrow$  Server Overview  $\rightarrow$  Update.
- Chassis Overview  $\rightarrow$  Storage  $\rightarrow$  Storage Component Update.

#### Chassis Overview $\rightarrow$ Server Overview $\rightarrow$ Update

 To update RAID controller firmware, in the Component/Device Update Filter, select the RAID Controller option. A list of RAID controller components that can be updated is displayed. If the Update option is selected, a Browse button is shown, which enables searching for a Dell Update Package (DUP), and then scheduling an update.

Com	ponent/	Device Upd	ate Filter								
	BIO	s 🗌	idrac 🗌	Lifecycle Controller	32-Bit Diagnostics		OS Driver Pack	Network I	I/F Controller	RAIE	) Controller
Com	ponent/	Device Firn	nware Invento	огу							
Slot	Name	Model	Component/D	)evice				Current Version	Rollback Version	Job Status	Update
4		PowerEdge M620	PERC H710 M	Mini				21.1.0-0007			~
С	ompone	nt/Device				Firmwa	re Image File				
RAID	Controlle	er			C:\Users\chandrase	khar_g\D	sktop\SAS-RAID_F	Browse			
								Reb	oot Mode Reboot	Now 🗸	Update

2. The following message is displayed. To schedule an update process, click OK.

The server firmware operation forces the selected servers to reboot. Click OK to continue the operation. Else, click Cancel.



After an update process is scheduled, the job status changes to Scheduled.

Com	ponent/	Device Upd	ate Filter												
	BIO	S	IDRAC		Lifecycle Controller	32-Bit Diagnostics		OS Dr	iver Pack		Network I/F Contr	oller		RAID C	ontroller
Com	ponent/	Device Firm	nware Inver	ntory											
Slot	Name	Model	Component	it/Devic	e				Current V	ersion	Rollback Version		Job Status		Update
4		PowerEdge M620	PERC H71	0 Mini					21.1.0-0007			0	Scheduled		~
С	ompone	nt/Device					Firmware I	Image	File						
RAID	Controlle	er				C:\Users\chandrase	khar_g\Desk	top\SA	S-RAID_F	Browse					
											Reboot Mod	еГ	Reboot Now	~	Update

The sample screen shot here shows an update process that is in progress.

#### Component/Device Update Filter BIOS DIRAC Lifecycle Controller 32-Bit Diagnostics OS Driver Pack Network I/F Controller ~ RAID Controller Component/Device Firmware Inventory Slot Name Model Component/Device Current Version Rollback Version Job Status Update PowerEdge M620 PERC H710 Mini 4 21.1.0-0007 0 Running

After successful execution of update, current & earlier version numbers are shown accordingly.

Com	ponent/	Device Upd	late Filte	r									
	BIOS	s 🗆	IDRAC		Lifecycle Controller	32-Bit Diagnostics	OS Driver Pack		Netwo	rk I/F Controller	[	RAID	Controller
Com	ponent/	Device Firm	nware In	ventory	ý								
Slot	Name	Model	Compo	nent/De	vice			Current Ve	ersion	Rollback Versi	ion	Job Status	Update
4		PowerEdge M620	PERCH	1710 Mir	ni			21.2.0-0007		21.1.0-0007			
									R	eboot Mode Re	eboot N	low 🗸	Update

V Update

Reboot Mode Reboot Now

orade Componer	nt Update			<b>e C</b>
				91
Storage Component	Update			
		Select the I	Jpdate Package :	Browse Upload
Component/Device	Description	Current Version	Update Version	Update
RAID Controller	DELL - PERC H710PV Mini	23.8.0-0007		The Servers must be turned off to perform the update operation.
Physical Disk	FUJITSU - MBE2073RC	D906		
Physical Disk	SEAGATE - ST9146853SS	YS09		
Physical Disk	SEAGATE - ST9146853SS	YS09		
Evpander	DELL - PI 200.0:0	0.12		

### Chassis Overview $\rightarrow$ Storage $\rightarrow$ Storage Component Update

1. To select the required update package, click the **Browse** button, browse through to select the DUP file, and then click **Upload**. The status of uploading is shown by a spinning wheel and the following message.

The file is being uploaded. This may take several minutes.

orage Componer	nt Update			
Storage Component	Update			
		Select the	Update Package : andrase	khar_g\Desktop\FW_PLM_7HPN0_23.8.2-0003_X12.exe Browse Upload
The file is being upl	oaded. This may take several minutes.			
Component/Device	Description	Current Version	Update Version	Update
RAID Controller	DELL - PERC H710PV Mini	23.8.0-0007		The Servers must be turned off to perform the update operation.
Physical Disk	FUJITSU - MBE2073RC	D906		
Physical Disk	SEAGATE - ST9146853SS	YS09		
Physical Disk	SEAGATE - ST9146853SS	YS09		
Expander	DELL - PL200 0:0	0.12		

**Note:** While updating storage components, the corresponding server must be turned off. If a server is not turned off, the following message is displayed.

The servers must be turned off to perform update operation.

#### Storage Component Update

		Select the U	Jpdate Package :	C:\Users\chandrasekhar_g\Desktop\VRTX_SAS-RAID_Firmware Browse	Upload
Component/Device	Description	Current Version	Update Version	Update	
RAID Controller	DELL - PERC H710PV Mini	23.8.0-0007	23.8.2-0003	The Servers must be turned off to perform the update operation.	

- C ?

If a server is already turned off, upload operation will be successful and the information about current version and update version is displayed. To start the update process, select the **Update** option, and then click the **Update** button.

Storage Component Update				■ C ?
Storage Component Update				
	Select the Upda	te Package : C:\Users\chandrasek	har_g\Desktop\VRTX_SAS-RAID_F	irmware Browse Upload
Component/Device	Description	Current Version	Update Version	Update
RAID Controller	DELL - PERC H710PV Mini	23.8.0-0007	23.8.2-0003	✓
				Cancel

After successful completion of an update, the following message is displayed.

Update finished.

torage Component Upda	ate						<b>e</b> C	9 (
Storage Component Update								
		Select the Update P	ackage : C:\Users\c	handrasekhar_g\Desktop\VR1	TX_SAS-RAID_Firmw	vare Browse	Uploa	ad
Component/Device	Description	Message from webpage	ent Version	Update Version	✓ Update	9		
RAID Controller	DELL - PER		.0-0007	23.8.2-0003	V 🗹 🔿	Complete		
		Update Finished				Cancel	Update	9
		ОК						
		UK						

### Updating Shared PERC Firmware

Log in to the CMC Web interface. In the left pane, click Chassis Overview, click Storage, and then click Update.

1. On the **Storage Component Update** page, select the RAID controller you want to update, browse through to the firmware image file, click **Browse**, and then click **Upload**.

PowerEdge VRTX root, Administrator	Storage Component Update				
Chassis Overview	Storage Component Upd	ate			æ œ ?
Server Overview 1 SLOT-01 2 SLOT-02	Storage Component Update				0 0
3 SLOT-03		Select the Update Package			Browse Upload
I/O Module Overview	Component/Device	Description	Current Version	Update Version	Update
Gigabit Ethernet	RAID Controller	DELL - Shared PERC8	23.8.1-0009		
PCIe Slot 1	Physical Disk	SEAGATE - ST9300605SS	CS09		
2 PCIe Slot 2	Physical Disk	SEAGATE - ST9100064255	ASE9		
PCIe Slot 4	Physical Disk	SEAGATE - ST91000642SS	ASF9		
PCle Slot 6	Physical Disk	SEAGATE - ST91000642SS	ASF9		
PCIe Slot 8	Expander	DELL - VRTX2.5x25.0.0	0.22		
- Front Panel - Fans - Power Supplies					Cancel Update
Temperature Sensors     Storage					

File upload process is started and it takes some time to upload the image file.

CMC-HWST009 PowerEdge VRTX root, Administrator	Properties Setup Troubleshootin Storage Component Update	Update			
Chassis Overview Chassis Controller	Storage Component Upda	ate			æ C ?
Server Overview     SLOT-01     SLOT-02	Storage Component Update				
		Select the Update Package	\pgvdata\ftpshare\Projects\Plasma\Fim	mware\Perc FW\PERC_FW_X1	11(7 Browse Upload
I/O Module Overview	The file is being uploaded. This	i may take several minutes.			
PCle Overview	Component/Device	Description	Current Version	Update Version	Update
1 PCle Slot 1	RAID Controller	DELL - Shared PERC8	23.8.1-0009		

2. Select the Update option, and then click Update.

CMC-I Powert root, Ac	HWST009 dge VRTX Iministrator	Properties Setup Troubleshooting Storage Component Update	Update							
	Chassis Overview Chassis Controller Server Overview	Storage Component Update Storage Component Update						۲	C	?
	2 SLOT-02 3 SLOT-03 4 SLOT-04 10 Module Overview	Component/Device		Select the Update Package :	(Ipgvdata/Itpshare/Projects/Plasma Current Version	Vernwäre/Perc FW/PERC_FW_)	(11(7) Browse.	te	Uplasid	
	Gigabit Ethernet PCIe Overview PCIe Slot 1 PCIe Slot 2	RAID Controller		DELL - Shared PERC8	23.8.1-0009	23.8.1-0009	2 Cancel		Update	
	3 PCIe Slot 3 4 PCIe Slot 4								Û	

Firmware process is started and it takes some time to complete the update.

CMC- PowerE root, Ac	HWST009 Edge VRTX Iministrator	Properties Setup Troubleshooting Storage Component Update	Update							
	Chassis Overview Chassis Controller Server Overview	Storage Component Upda	te						C	?
	1 SLOT-01	Storage Component Update								
	- 3 SLOT-03		Select the Update Package :	vpgvdata/tpishare/Projec	is/Plasma'Firmware/Perc FWA	PERC_FW_X1	f(7] Browse		/pload	
	I/O Module Overview	Component/Device	Description	Current Version	Update Version	(2) L	Jpdate			
	- Gigabit Ethernet	RAID Controller	DELL - Shared PERC8	23.8.1-0009	23.8.1-0009	1	In-Progress	5		
	PCIe Slot 1     PCIe Slot 2     PCIe Slot 2     PCIe Slot 3     PCIe Slot 3	The Update is in Progress. This w	nil take several minutes.				Cancel	U	pdate	

After successfully completing the update process, a message is displayed as shown in the screen shot here.



After the firmware of RAID controller is successfully updated, the Update status is indicated as Complete.

Chassis Manager Controller	ment Enterprise				Support	About   Log Out
CMC-HWST009 PowerEdge VRTX root, Administrator	Properties Setup Troubleshootin Storage Component Update	19 Update				
Chassis Overview Chassis Controller	Storage Component Upda	ate				• C ?
	Storage Component Update	Select the Update Package	\\pgvdata\ftpshare\Pr	ojects'Plasma'Firmware'Perc	FWPERC_FW_X11(7 Browse	Upload
I/O Module Overview	Component/Device	Description	Current Version	Update Version	Update	
Gigabit Ethernet     PCle Overview     PCle Slot 1     PCle Slot 1     PCle Slot 2	RAID Controller	DELL - Shared PERC8	23.8.1-0009	23.8.1-0009	Complete	Update

Updating Server Component Firmware—BIOS, Lifecycle Controller, OS Drivers Pack, and iDRAC

1. Click Chassis Overview  $\rightarrow$  Server Overview  $\rightarrow$  Update.

Com	ponent/[	Device	e Update I	Filter					
	BIOS		IDRAC		Lifecycle Controller	32-Bit Diagnostics	OS Driver Pack	Network I/F Controller	RAID Controller

Component/Device	Firmware	Inventory

Slot	Name	Model	Component/Device	Current Ve	rsion	Rollback Ve	rsion	Job Status	Update
			BIOS	1.5.2		1.4.3			
			Integrated Dell Remote Access Controller	1.31.30		1.31.00			
			Lifecycle Controller	1.1.5.28					
			Diagnostics	0					
			OS Drivers Pack	0					
2	PLOT 02	PowerEdge	System CPLD	1.0.0					
2	3L01-02	M520	Identity Module	1.00					
			Broadcom Gigabit Ethernet BCM5720 - 84:8F:69:FC:E3:8C	7.2.20					
			Broadcom Gigabit Ethernet BCM5720 - 84:8F:69:FC:E3:8D	7.2.20					
			Broadcom Gigabit Ethernet BCM5720 - 84:8F:69:FC:E3:8E	7.2.20					

2. On the Server Component Update, the component inventory of all the severs is displayed and update filter to select particular component firmware to update. Check the component which requires an update.

Component/Device Update Filter

-	BIOS		IDRAC		Lifecycle Controller	32-Bit Diagnostics	OS Driver Pack	Network I/F Controller	RAID Controller
									1
Com	onent/l	Device	e Firmwa	re Inve	ntory				

Slot	Name	Model	Component/Device	Curr Vers	ent ion	Rollback Version	Job Status	Update
2	SLOT-02	PowerEdge M520	BIOS	1.5.2		1.4.3		
4		PowerEdge M620	BIOS	1.4.3			🗿 Running 📃	
						Reboot Mode	Reboot Now 👻	Update

Selecting BIOS gives information about BIOS firmware in all servers such as current version, rollback version, and update status.

Com	ponent/D	evice Update	e Filter						
V	BIOS	iDRAC	Lifecycle Controller	32-Bit Diagnostics	OS Driver Pack	Network	I/F Controller	RAID	Controller
Com	ponent/D	evice Firmw	are Inventory						
						Current			
Slot	Name	Model	Component/Device			Version	Rollback Version	Job Status	Update
2	SLOT-02	PowerEdge M520	BIOS			1.5.2	1.4.3		
	Componen	t/Device			Firmware Image File				
BIOS						Browse			
						Rebo	ot Mode Reboot	Now 💌	Update

3. After you select the **Update** option, a browse button is displayed to select an update package. Select an update package, and then click the **Update** button. A message is displayed as shown in the screen shot here.

= Di E = Th th	The se	erver firmwar	e opera	tion forces the selected	servers	to reboot. Click OK to co	anapie.	e operation. Else, (	click Can	e (recommended).	see the following link For more information see
ompone								ОК	Cancel		
	-		_				_		_		

4. To continue the update process, click **OK**. The update operation is scheduled.

Com	Component/Device Firmware Inventory													
Slot	Name	Model	Component/Device		Current Version	Rollback Version	Job Status	Update						
2	SLOT-02	PowerEdge M520	BIOS		1.5.2	1.4.3		V						
	Componer	t/Device		Firmware Image File										
BIOS	BIOS C:\Users\nikhil_m1\Desktop\white\M520_BIOS_MWHPI Browse													
× .	Do not navigate away from this page until the operation has been scheduled. 📤 Reboot Mode Reboot Now 💌 Update													

After the update operation is scheduled, a message is displayed as shown in the screen shot here.

<ul> <li>Deli Update Packages (DUP) that are Extended Storage Feature</li> <li>The Lifecycle Controller Jobs page lis the following link Lifecycle Controller</li> </ul>	Update schedule request for all servers succeeded	ture is required for larger DUPs. For more information see the following link job queue before starting an update (recommended). For more information see				
Component/Device Update Filter	ОК					
BIOS DIDBAC Lifed	vole Controller	OS Driver Pack Network I/F Controller RAID Controller				

5. After clicking the OK button, the process will start downloading the update package, which is shown in the Job Status column.

Corr	Component/Device Firmware Inventory						
Slot	Name	Model	Component/Device	Current Version	Rollback Version	Job Status	Update
2	SLOT-02	PowerEdge M520	BIOS	1.5.2	1.4.3	Ownloading	$\forall$
Component/Device		t/Device	Firmware Image File				
BIOS C:\Users\nikhil_m1\Desktop\white\M520_BIOS_MWHPI Browse							
	Reboot Mode Reboot Now 🚽 Update						

After downloading, the update task will be scheduled, executed and completed. After completion of the update and reboot, the job status is shown as **Completed**.

Component/Device Firmware Inventory								
Slot	Name	Model	Component/Device		Current Version	Rollback Version	Job Status	Update
2	SLOT-02	PowerEdge M520	BIOS		1.5.2	1.4.3	Completed	
Component/Device		t/Device	Firmware Image File					
BIOS	1					Browse		
						Reboot Mode	Reboot Now 💌	Update

Similarly, Lifecycle controller firmware, iDRAC firmware, OS driver pack firmware, 32-bit Diagnostics firmware, RAID controller, and Network I/F controller can be updated.

# Updating Firmware Using RACADM Interface

# Viewing Currently Installed Firmware Versions

To view the currently installed firmware versions, the getversion command is run.

- 1. Command racadm getversion retrieves all module firmware information. For example, racadm getversion -b retrieves information about the BIOS of a server.
- 2. If you want to get information about a specific module, you can use module option. For example, racadm getversion -m server-1.

The above command retrieves firmware information of server-1. Here module can be server-n (where n=1,2,3,4), PERC, HDD, CMC-n (n=1,2), PERC, and expander.

*3.* Filter can be used to retrieve information about specific components. Filter option must be used with the -1 option. For example,

racadm getversion -l -m server-1 -m server-2 -f bios

retrieves the BIOS-related information of server 1 and server 2

Similarly, racadm getversion -f idrac retrieves iDRAC-related information of all the servers.

# Updating CMC Firmware and Chassis Infrastructure Firmware

To update the CMC firmware, the fwupdate command can be used:

- The fwupdate command allows you to update the firmware on the active and standby CMC firmware, chassis infrastructure, iDRAC firmware, and storage components (RAID Controller, Hard Drive and Expander).
- Can update the firmware from FTP and TFTP server by providing an IP address.

To update from FTP server, run the command.

racadm fwupdate -f <ftp server ipaddress> <username> <password> -d <path>
[-m <module>]

Here, path is the full path to the firmware image file. If it is not provided, then CMC, by default, searches for in the C:\ftproot folder. Module can be one of cmc-active, cmc-standby, server-n, (where n=1-4), iominf-1, main-board, perc-fqdd, expander-fqdd, and hdd-fqdd.

To update from a TFTP server, run the command.

```
racadm fwupdate -g -u -a <tftp server ip address> -d <path> [-m <module>]
```

For example, racadm fwupdate -g -u -a 10.94.149.100 -d fw\_folder -m server-1

Here, path is the full path to the firmware image and module can be one of cmc-active, cmc-standby, server-n (where n=1 to 4), iominf-1, main-board, perc-fqdd, expander-fqdd, and hdd-fqdd.

To see the current status of the firmware update, run the command.

```
racadm fwupdate -s
```

To cancel the update which is being performed,

racadm fwupdate -c

## Updating I/O Module Firmware

To update the CMC I/O Module firmware:

1. Upload the firmware image from the FTP server and start the firmware update.

```
racadm fwupdate -f 192.168.0.100 fred password123 -d firmimg.cmc -m cmc-active
```

2. Start I/O Module infrastructure firmware update.

```
racadm fwupdate -u -m iominf-<n>
```

### Updating Server Component Firmware (iDRAC, RAID Controller)

To update server component firmware:

- 1. Copy the payload of iDRAC or RAID Controller in an FTP or TFTP server.
- 2. To update iDRAC or RAID Controller, update using the TFTP Server.

```
racadm fwupdate -g -u -a <ip_address_of_tftp_server> -d
<path_to_fw_image>
```

### Updating Shared PERC Firmware

To update shared PERC firmware:

- 1. Copy the payload of Shared PERC Controller in an FTP or TFTP server.
- 2. To update Shared PERC Controller, update using TFTP Server:

```
racadm fwupdate -g -u -a <ip_address_of_tftp_server> -d <path_to_shared
PERC_fw_image>
```

```
login as: root
root@10.94.38.127's password:
Welcome to the CMC firmware version 1.00.X34.201302211714
$ racadm fwupdate -g -u -a 10.94.146.163 -d fw_folder 
Firmware update has been initiated. This update process may take
several minutes to complete.
$ ______
```

Update using FTP Server.

```
racadm fwupdate -f <ip_address> -d <path>
```

# Quick Reference to Update Various Components

The following tabular form shows the quick overview to update for various components both using CMC Web Interface and RACADM command line interface.

Component	CMC User Interface	RACADM
Firmware		
CMC Firmware	<ol> <li>Download Modular CMC Chassis package. Image name is firmimg.cmc.</li> <li>Go to the firmware update page by clicking any of the following:         <ul> <li>Chassis Overview → Update</li> <li>Chassis Overview → Chassis Controller → Update</li> <li>Chassis Overview → I/O Module Overview → Update</li> </ul> </li> <li>Upload the CMC firmware under the CMC section and begin the firmware update.</li> </ol>	<pre>racadm fwupdate -f <ftp ipaddress="" server=""> <username> <password> -d <path> [-m <module>]</module></path></password></username></ftp></pre>
Chassis Infrastructure firmware	<ol> <li>Download Chassis Infra Firmware.</li> <li>Go to any of the following pages:         <ul> <li>Chassis Overview → Update</li> <li>Chassis Overview → Chassis Controller → Update</li> <li>Chassis Overview → I/O Module Overview → Update</li> </ul> </li> <li>Upload the Chassis Infra firmware under respective section and begin the firmware update.</li> </ol>	Same command as above
IOM Firmware	<ol> <li>Download IOM Firmware.</li> <li>Go to Chassis Overview → I/O Module Overview → Update</li> <li>Upload the IOM firmware under the respective section and apply for update.</li> </ol>	racadm fwupdate -u -m iominf- <n></n>
BIOS	<ol> <li>Go to any of the following page         <ul> <li>Chassis Overview → Server Overview → Update</li> <li>Chassis Overview → Storage → Storage Component Update</li> </ul> </li> <li>Select BIOS under Component Update filter</li> <li>Upload BIOS Dell Update Package and begin Update. Image name is "BIOS.exe"</li> </ol>	<pre>racadm fwupdate -g -u -a <ip_address_of_tftp_server> -d <path_to_fw_image></path_to_fw_image></ip_address_of_tftp_server></pre>

Same as above. Instead of BIOS select the Lifecycle controller filter.	Same command as above
Same as above. Instead of BIOS select the iDRAC filter and upload the < <idrac.exe>&gt;.</idrac.exe>	Same command as above
Same as above. Instead of BIOS	Same command as above
select the RAID Controller filter and upload the < <i>SAS_Firmware.exe</i> > file.	
Same as above. Instead of BIOS	Same command as above
the <i><sep_firmware.exe< i="">&gt;.</sep_firmware.exe<></i>	
Same as above. Instead of BIOS	Same command as above
select the Hard disk filter and upload the < <i>HDDFirmware.exe</i> >.	
Same as above. Instead of BIOS	Same command as above
select the US Driver Pack filter and upload the < OSDriverpack.exe>.	
	Same as above. Instead of BIOS select the Lifecycle controller filter. Same as above. Instead of BIOS select the iDRAC filter and upload the < <idrac.exe>&gt;. Same as above. Instead of BIOS select the RAID Controller filter and upload the &lt;<i>SAS_Firmware.exe</i>&gt; file. Same as above. Instead of BIOS select the Expander filter and upload the &lt;<i>SEP_Firmware.exe</i>&gt;. Same as above. Instead of BIOS select the Hard disk filter and upload the &lt;<i>HDDFirmware.exe</i>&gt;. Same as above. Instead of BIOS select the Hard disk filter and upload the &lt;<i>HDDFirmware.exe</i>&gt;. Same as above. Instead of BIOS select the OS Driver Pack filter and upload the &lt;<i>OSDriverpack.exe</i>&gt;.</idrac.exe>

# Frequently Asked Questions

- Q: Can an SUU be used to update VRTX?
- A: No. Not all updateable components in Plasma are in DUP format. Therefore, the recommended method to insure that all components are updated properly is either through the CMC or RACADAM.
- Q: How to setup a TFTP server for firmware updates?
- A: You can download a Windows TFTP server for free, from a variety of sources. It is recommended to use the following:
  - SolarWinds
  - Tftpd32

### Q: Is it possible to update all the components at the same time?

A: Yes, it is possible to update all the components at the same time. Do not check the filter for component update filter and you will see the list of the components which can be updated for the corresponding servers. Choose the list of the servers that you want to update and proceed to update. If you want to update more than one firmware, it is recommended to use mass update instead of one-by-one update.

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